



## Proof of Residence & Proof of Phone

### GENERAL REQUIREMENTS

- » Documentation must be dated within 30 days of contract date
- » Bills cannot have a past due balance

### Proof of Residence (POR)\*

#### Requirements

- » Documentation must contain applicant's name and address, and match the application.

Provide any of the following documents *(include all pages of the bill)*

#### 1. Utility Bill

- » Gas
- » Water
- » Electricity
- » Cable
- » Landline phone bill

#### 2. Mortgage Statement

#### 3. Cell Phone Bill

- » Pre-paid and non-contractual cell programs not accepted as POR

#### 4. Auto insurance bill or declaration page

#### 5. Bank statement

#### 6. Credit card statement

Note: Landlord information must always be provided on the credit application, and rent must be verifiable with the landlord.

### Proof of Phone\*

#### Requirements

- » Phone must be active

Provide any of the following original documents *(include all pages of the bill)*

#### 1. Landline Bill

- » Must match contracted address.
- » Applicants name is not required on the landline bill for proof of phone

#### 2. Cell Phone Bill

- » Must contain customer's name and phone number with address that matches address on the contract unless the following applies (Bundle Service, Family Share Plan...)
- » **Bundle Service** *(phone, cable and/or Internet)*
  - In the cases when number is not shown on bill, customer must establish some documented linkage between the name, address and phone.
- » **Family Share Plan** *(requires ALL of the following)*
  - Bill lists multiple phone numbers
  - One phone number on the bill matches the application
  - Must be accompanied by a utility bill or mortgage statement

#### » Pre-paid Cell Phone

- Proof of at least six months active service
- Must be accompanied by a utility bill or mortgage statement

#### » Company Paid Cell Phone

- Typed letter from employer on company letterhead stated applicant has a phone through them with number included
- We will verify phone information with the company

Note: If the phone bill is not available, directory assistance must verify the name and address, and there may be extra discount charged

\*All documentation is subject to verification.